

Welcome Back!

To all our Patients,

Life has been anything but normal this spring, and we sincerely hope you and your family are in good health. We are happy to inform you that we are now able to once again provide regular dental care for you and your family. The Ministry of Health has lifted the treatment restrictions they placed back in March. While many things have changed since then, one thing has remained the same: our commitment to your health and safety.

Our office has always followed the strictest of infection control standards and in order to keep us all protected during this pandemic and in the future, we have updated our office protocols. When we see you at your next appointment, things will be a little different.

- We will ask some screening questions over the phone before your appointment and you'll be asked those same questions again when you're in our office.
- To keep you and your family as safe as possible, we are trying to minimize the number of people at our office at one time. In order to do this, you may be asked to wait outside our office or in your car and call us when you arrive and then wait for a call back to let you know when you can enter the office. Please remember to bring your cell phone.
- We have hand sanitizer that we will ask you to use when you enter the clinic. There are more dispensers throughout the office for you to use as needed.
- We will provide you with a mask on entering our office and you will be wearing the mask when leaving.
- Our waiting room will no longer offer magazines or children's toys, since those items are difficult to fully disinfect.
- Appointments will be spaced out to allow for physical distancing between patients. This might mean less flexibility for scheduling your appointment, but it will also reduce the number of patients in the reception area at any one time.
- You may be surprised that we're sometimes wearing more protective gear - such as, face shields and gowns - than we normally do during your visit.

Rest assured, all these procedures are designed to create the safest environment for you, other patients and our team.

We also wanted to inform you all, after practicing for over 25 years at our office, Dr. David Rose has decided to retire. Both Dr. Davoud Sadeghi and Dr. Phil Isenberg are here to take care of all of Dr. Rose's patients. We have also adjusted our office hours to Monday to Friday, 8:30 am to 5:00 pm to better accommodate our patients.

We look forward to seeing you again. If you have any questions, please let us know. To make an appointment, call our office at **519-376-4244** or email us at **info@osdentalclinic.com**.

Thank you for your patience and loyalty throughout this difficult time. We value your trust and look forward to welcoming you back!

Sincerely,

The Team at Owen Sound Dental Clinic.